RESUME

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SUMMARY OF QUALIFICATIONS:
Leverage 29+ years of experience—spanning IT infrastructure, Data Centers, communication and network management, service management, system operations and disaster recovery. Combine technical expertise with strong business acumen and operational understanding; ensure all technical strategies and activities align with corporate goals. Proven leader adept at building and motivating diverse technical teams to achieve outstanding results.

EXPERIENCE:
Worked on: LAN, WAN, MAN, PAN, SAN, EPN, VPN types of network having Physical Medium of Coax, UTP, Fiber, Wireless, STP and Protocols: ARP, RARP, PPP, Ethernet, FDDI, PPOE, PPTP, IEE 802.1q and ISL VLAN, IP, ICMP, IPV6, TCP, UDP, RSVP, DHCP, DNS, FTP, IMAP, SMTP, SNMP, NTP,LDAP, POP, RTP, RTSP, SIP, SSH, Telnet, TLS/SSL, HTTP, HTTPS, RIP, OSPF, BGP

#Airlink CPL. March-2015 to Continue (NOC In charge)
1. Project: Planning, Designing, Implementation, Maintenance and up-gradation of Data Center set up (650 Sq Feet – Captive plus commercials).
2. Migration of ISP set up, Maintenance and up-gradation of same - comprising firewall, routers, switches and servers. (Serving 69000+ active broadband customers plus 1200+ corporate customers). Hands on with Server Virtualization on proxmox / VMware, AWS a/c mgmt. plus the dude NMS, Nagios etc.
3. Maintain, upgrade of IT infrastructure of company. Support to MPLS team managing wired and wireless network infrastructure.
4. Legal and regulatory compliance, Vendor Management.

#Etech Inc, May-2010 to March - 2015 (Assi Nwk Admin)
1. Maintaining and Upgrading the IT infrastructure requirements comprising servers, Cisco switches/Routers, check point firewall, VoIP gateways, printers, workstations, ADS (more than 5000 objects), DNS, DHCP, servers, Solar-wind NMS.
2. Remote support to other foreign centers' IT setup, Maintenance and up-gradation for local data center (200 Sq Feet with DG backup) @ Baroda including servers (Linux and Windows AD Backup), switches (Cisco 4500 series) and routers (Cisco 2800 series).
3. Member of Disaster Recovery team
4. Working as an internal auditor (ISO 9001 – QMS) for other dept.

#Jetking Infotrain Ltd. Nov-2008 to May-2010 (Senior Faculty and Course coordinator)
1. Planning, managing, implementing & maintaining the IT infrastructure of four different labs, taking classes for high end modules on windows 2003 and Cisco devices as well as other networking equipments.
2. As a course coordinator, managing 5 faculties.

#GNFC Ltd. Mar-2001 to Jun-2008 (Manager – IT Services)
1. Design, installation, and implementation, up-gradation and maintenance of the Internet Service Provider (ISP) /Satellite based international gateway Network Operation Center NOC as well as LAN /WAN infrastructure, Worked on spectrum NMS.
2. In charge of NOC/IT infrastructure extending 24X7 supports.
3. PKI Project: Worked as a technical team member - application architecture, vendor selection and implementation.
4. Data Center Project: Plan, Design, Implement, establish and maintain 3 data centers having total of 6,200 Sq ft area

 # Bank of India Aug-1995 to Mar-2001 (as a Data Communication Spl. Officer)
1. Project: Planning, designing, procuring, implementing & maintaining the nation-wide core backbone WAN infrastructure project comprising VSAT, leased line & ISDN links for Bank of India.
2. Project: TBM setup - Preparation of technical specifications, pre-ship testing and technical matters.
3. Project: Cash Management System running on cluster servers using MS-Exchange 5.5 as email server.
4. Project: First SPNS (Shared Payment Network System) ATM network of India – technical team member representing BoI
5. Worked with RBI, NIC and other institution for planning, design and implementation of EFT project.

 # Indian Railways, Chennai Jan-1991 to July-1995 (Assistant Signal and Telecom Engineer-Tele)
1. Operations and maintenance of Telecom infrastructure of Madras Division, SR.
2. Projects: (1) Installation and commissioning of Fiber Optic Link between four stations near Chennai (2) Installation and commissioning of 2 Mbps PCM link between four satellite exchanges. (3) Installation, Commissioning and maintenance of LAN system for engineering department. (4) Maintenance and up-gradation of PRS channels

 # Bharat Electronics Ltd, Kotdwara May-1988 to Dec-1990 (Deputy Engineer)
1. RAX Project - Development of prototype for RAX (128 ports), C-Dot clearance, Dot clearance, component level testing of cards with tester unit running respective testing application software.
2. Testing section in charge during production phase.

Education Qualifications:
1. Bachelor of Engineering in Electronics and Communications, Gujarat University, India: 1987
2. Master of Business Administration (Finance), Indira Gandhi National Open University: 2001

Date of Birth:
07/04/1965

Professional Certification:
Professional courses/exams attended/passed to strength the knowledge acquired are ISO 27001 LA course, and passed CNE5, CCNA, Security+, CISA (ISACA ID: 413950), CEH V5, CISM-written exam was cleared in 2008, DNV – Internal Auditor ISO 9001.

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